As a customer, I want to register in this app, so that I can have my own account and receive some personal service.

As a customer, I want to login in this app, so that I can use my account to order some service.

As a customer, I want to delete my account, so that I can protect my personal information if I don’t use this account anymore.

As a customer, I want to view my personal information, browsing history and orders, so that I can know what I have done in this app even after a long period of inactivity.

As a customer, I want to modify my personal information, so that service providers can conveniently and accurately provide me with the services I need.

As a customer, I want the system to randomly push me some services, so that I can discover high-quality services that I wouldn't normally come across or pay attention to.

As a customer, I want to browse different service information, so that I can make better choices and select services that are suitable for me.

As a customer, I want to browse specific categories of services, so that I can efficiently choose the services that meet my needs.

As a customer, I want to sort services based on factors such as price, ratings, and distance while browsing, so that I can easily find the best option among similar services.

As a customer, I want to search while using this app, so that I can find certain specific services or a group of specific services.

As a customer, I want to view detailed information about a particular service, including ratings, descriptions, prices, and more, so that I can have a better understanding of whether it is suitable for me.

As a customer, I want to view the service provider's personal profile, so that I can better determine whether to engage them for providing services to me.

As a customer, I want to make a reservation for a service, so that it can fulfill my personal needs.

As a customer, I want to modify the time, location, and other settings of my scheduled appointments, so that I can make timely adjustments to the services I need.

As a customer, I want to receive appointment confirmation messages, so that I can have a clear confirmation that my appointment has been successfully scheduled.

As a customer, I want to confirm the completion of a service, so that I can effectively end the order or transaction.

As a customer, I want to rate completed services, so that I can express my satisfaction level with the service provided.

As a customer, I want to bookmark services, so that I can keep track of good services for future use.

As a customer, I want a convenient payment system, so that I can quickly and easily pay for services.

As a customer, I want to share some services in this app to my friends, so that I can showcase some services in other applications.

As a customer, I want to file complaints against service providers, so that poor service and service providers can be held accountable, and this will help me protect my rights and interests.

As a customer, I want to cancel an order if it allows, so that I can make my bookings more flexible and save my money when the service is not necessary.

As a customer, I want to chat with the service provider, so that we can discuss the service details and make the service better.

As a customer, I want to browse on a map, so that I can have a more intuitive way of selecting suitable services.

As a service provider, I would like to be able to register so that I can become a full-fledged service provider.

As a service provider, I want to be able to log in so that I can view and manage all kinds of information that is relevant to me.

As a service provider, I want to be able to delete my account so that I can delete all information related to me.

As a service provider, I would like to be able to change my personal information so that I can always update my information to keep it correct.

As a service provider, I want to be able to display the services I can offer on the software so that I can attract more consumers.

As a service provider, I would like to be able to modify the services I can offer so that I can increase or decrease the services I want to offer.

As a service provider, I would like to be able to view my schedule so that I can easily know when I am due to provide a service and when I am free.

As a service provider, I would like to be able to view my accepted and unaccepted orders so that I can better manage my orders.

As a service provider, I would like to be able to view the consumer's information so that I can decide whether or not to accept this order.

As a service provider, I want to be able to confirm orders and provide services to consumers so that I can get paid.

As a service provider, I want to be able to communicate with consumers online so that I can better understand their needs and opinions.

As a service provider, I want to be able to view consumer feedback on my services so that I can improve my service quality.

As a service provider, I want to be able to view consumer history orders and feedback so that I can better understand consumer needs.

As a service provider, I want to be able to view my income and expenses so that I can better manage my finances.

As a service provider, I want to be able to view information and feedback from other service providers so that I can better understand market conditions.